

dox42 AX at CCL Label GmbH

With renowned customers such as Coca-Cola, Schlumberger and Schwarzkopf Henkel, CCL Label GmbH is among the leading players in the packaging industry. At its production sites in Hohenems and Völkermarkt, CCL relies on the ERP solution Microsoft Dynamics AX 2012 in order to facilitate and reflect its business processes – and on support from Solutions Factory Consulting GmbH.

The high degree of reliance on its own in-house resources during the ERP implementation project enabled CCL to roll out Microsoft Dynamics AX for the areas of Financial Accounting, Sales, Purchasing and Warehousing/Logistics extremely cost efficiently and within a short implementation period at its Völkermarkt site. In order to be able to introduce modifications to reports and forms (invoices, delivery notes, order confirmations and orders) just as cost efficiently, CCL opted for dox42 as an additional tool for designing reports.

dox42 and its seamless integration into Dynamics AX made it possible for CCL to design its own invoice in Microsoft Word based on its own design requirements, all within a single day. This subsequently formed the basis for setting up the delivery note, the order confirmation and the form for purchase orders with minimal additional work inputs. In total, CCL was able to independently modify and implement no fewer than eight key reports in just 3-4 working days – relying on its own CCL-specific layout and all of its own specific requirements.

The next step will be the implementation of AX 2012 in certain areas of production. The customer-specific labels for finished goods, complete with bar codes, printing in various directions, images and QR codes, will also be designed using dox42.



The first cost estimates for modifying the forms in AX made it clear to me that we needed to look for alternatives. Dox42 for AX allowed me to design the documents based entirely on my own ideas and concepts, in Microsoft Word, completely intuitively and with minimal time and cost inputs.

It was also important for me that there is no difference for users to the usual processes reflected in AX. This is also a key feature of dox42 – with the additional benefit being that the dox42 reports, in contrast to AX standard reports, can also be displayed rapidly, which increases efficiency levels in our work.

I have now been using dox42 AX for the past three months and am amazed by the options that this tool offers me.

I am therefore delighted to act as a reference customer for this tool.

Gerald Krall
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