

dox42 Word/Excel/PowerPoint Add-In Installation

Download and setup

The download site <https://www.dox42.com/Modules/Download> will always provide you with the **most recent release** of the dox42 Word/Excel/PowerPoint Add-In.

1. Download the installation package.
2. Unzip the package.
3. Close Microsoft® Word/Excel/PowerPoint
4. Run setup.exe.
On some system it is necessary to run the setup.exe as administrator (right click > "run as Administrator") to avoid Visual Studio Tools for Office errors.

Initial installation

For running the dox42 Word/Excel/PowerPoint Add-In, you need .NET framework 4.0, 4.5 and further software components. These will be downloaded and installed automatically from the internet, if they are not already installed on your computer. Therefore, you will need **administrator rights** and **internet access**.

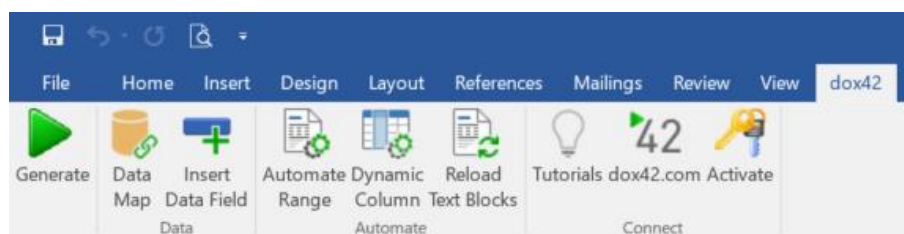
Upgrade

If dox42 is already installed on your computer and you want to upgrade to the latest dox42 release, please uninstall your old version of dox42 first.

1. Close Microsoft® Word/Excel/PowerPoint.
2. Click Start > Control Panel > Programs > Uninstall a program.
3. Select the dox42 Word/Excel/PowerPoint Add-Ins.
4. Choose „uninstall“, when right-clicking with your mouse.
5. Install the dox42 Word/Excel/PowerPoint Add-Ins as described above.

Activation

You need to activate your dox42 Word/Excel/PowerPoint Add-In after first installing it. Click „Activate“ on the dox42 ribbon in Microsoft® Word/Excel/PowerPoint. Here you can also request a free-key. If you dispose of a key already, insert it here.



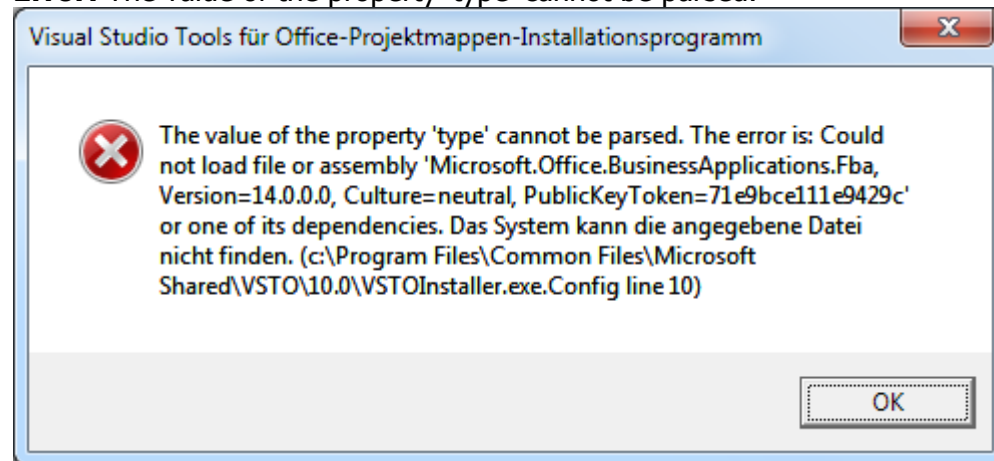
In case the dox42 Add-In cannot contact our license server, for e.g. a fire wall or proxy configuration prevents that, please contact support@dox42.com. We will provide you with your license file.

Installation Trouble Shooting Guide

Connect to Office 365 SharePoint Online

To use Office 365 SharePoint Online as a data source you need the Microsoft SharePoint Server 2013 Client Components SDK installed on your computer. You may download it free of charge directly from Microsoft: <http://www.microsoft.com/en-us/download/details.aspx?id=35585>

Error: The value of the property 'type' cannot be parsed.

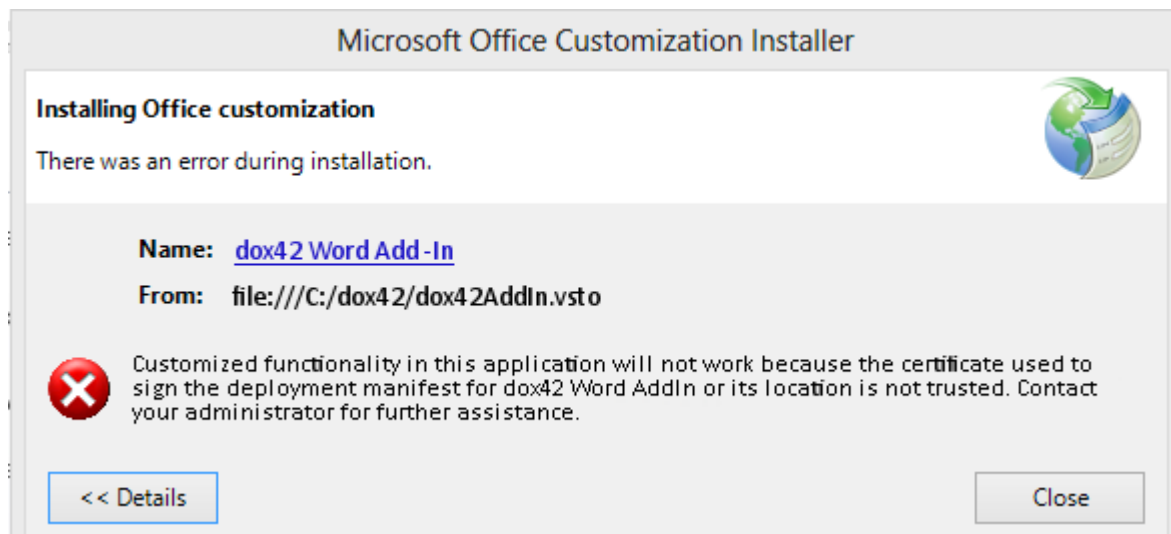


There is an error with the Visual Studio Tools for Office configuration.

Solution:

1. Please start setup.exe locally and as administrator (right click > run as administrator)
2. If this does not help, please rename the file "C:\Program Files\Common Files\microsoft shared\VSTO\10.0\VSTOInstaller.exe.config" to "C:\Program Files\Common Files\microsoft shared\VSTO\10.0\VSTOInstaller.exe.config.OLD" and run as administrator.

Error: System.Security.SecurityException: Customized functionality in this application will not work because the certificate used to sign the deployment manifest for Test AddIn or its location is not trusted. Contact your administrator for further assistance.



Solution:

For every possibility please install dox42 locally and as administrator.

Possibility 1: Unblock the *.zip file: To "unblock" a file, right-click it in Windows Explorer, choose Properties from the context menu, click the Unblock button in the lower right-hand corner of the resulting dialog, and hit OK or Apply.

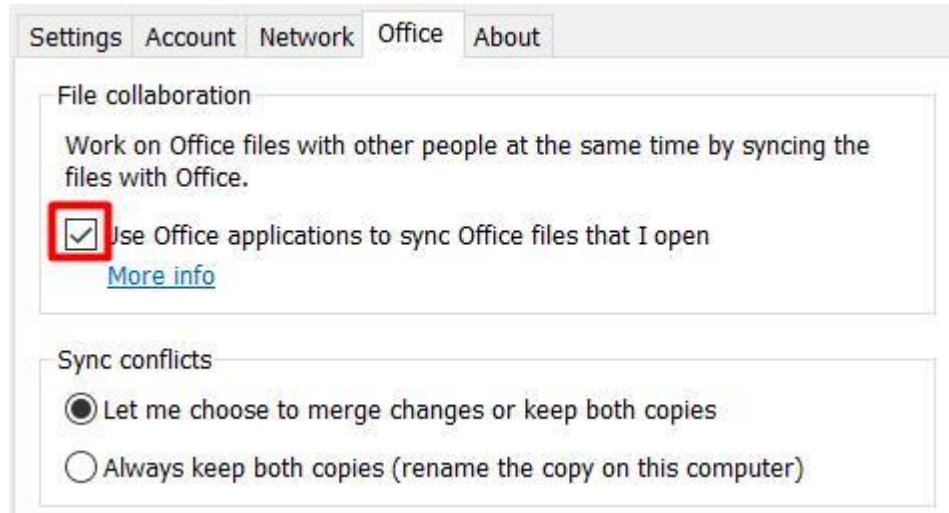
Possibility 2: The web location cannot be a restricted site in Internet Explorer: Users cannot install a solution from a web location if the web site is listed in the Internet Explorer restricted sites zone. This is true even if the solution is signed with a trusted certificate. For more information: <https://msdn.microsoft.com/de-De/library/bb772087.aspx>

Possibility 3: Enable the inclusion list by using the registry editor and add MyComputer as enabled. For more information: <https://msdn.microsoft.com/en-us/library/bb772070.aspx>

Error: Editing dox42 templates from OneDrive can sometimes cause an issue while generating the document or connecting to the Datamap.

Solution:

Open OneDrive > right click on the OneDrive-symbol > open Settings on the taskbar > navigate to the "Office"-Tab > deactivate the checkbox > restart OneDrive



Support

Should you have any questions, please do not hesitate to contact support@dox42.com. We are happy to help you!

Good luck with dox42!

Your dox42 Team