

Microsoft Exchange Online Basic Authentication deprecation

Documentation

### **Document details**

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## Summary

This document explains the deprecation of the Microsoft Exchange Online Basic Authentication. It contains action steps that ensure contiouous email sending with dox42.

# Basic Authentication Deprecation for Microsoft Exchange Online

Microsoft has deprecated Basic Authentication for Exchange Online on October 1<sup>st</sup> 2022:

https://learn.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/deprecation-of-basic-authentication-exchange-online

That means, that if you use Exchange Online and Basic authentication (username and password) to send your dox42 emails, this may no longer work for you.

If Microsoft has disabled Basic Authentication for your tenant, you have the possibility to re-enable the basic authentication once, during the period of October to December 2022.

From January 2023 onwards, Basic Authentication cannot be used any longer with Exchange online.

Here you find a guide on how to re-enable basic authentication for Exchange Online:

<u>https://techcommunity.microsoft.com/t5/exchange-team-blog/basic-authentication-deprecation-in-exchange-online-september/ba-p/3609437 (Re-Enabling Basic for protocols)</u>

If you run into any troubles while sending emails with dox42, you can do the following:

#### **Option 1: Re-enable Basic Authentication**

As a quick fix, you can switch back to Basic authentication, following the guideline in this link (Re-Enabling Basic for protocols) **(Only possible once between October and December 2022):** <u>https://techcommunity.microsoft.com/t5/exchange-team-blog/basic-authentication-deprecation-inexchange-online-september/ba-p/3609437</u>

### Option 2: Add Exchange Online E-Mail method to your dox42 Server

Secondly, install the latest dox42 version (4.4.1.7 or later) and follow the instructions in this chapter to enable emails to be sent with Exchange Online and Azure Active Directory:

In your Azure AD App registration, add additional API Permissions and a client secret. You need the following permissions for Office 365 Exchange Online:

Azure Active Directory adm	in center				Ģ	۵ ۵	0	R insel@	docs421.onmi (Docs421.ONMICR
Dashboard All services Aure Active Directory Users Enterprise applications	Search  Coverview  Co	API permissions & Configured permissions	APIs when they	are granted permissions by users/admins as part of the consert re about permissions and consent	it process. Th	e list of co	nfigured p	permissions show	uld include
	Manage Branding & properties Authentication Certificates & secrets	+ Add a permission ✓ Gran API / Permissions name ✓ Microsoft Graph (1) User.Read	Туре	t for docs42 Description Sign in and read user profile	Admin con	sent requ.		; ranted for docs42	
	Token configuration     API permissions	Office 365 Exchange Online (2)     EWS.AccessAsUser.All	Delegated	Access mailboxes as the signed-in user via Exchange Web				ranted for docs42	
	Expose an API     App roles     Owners	full_access_as_app SharePoint (3)	Application	Use Exchange Web Services with full access to all mailboxes	Yes		🥑 G	ranted for docs42	
	<ul> <li>Roles and administrators</li> <li>Manifest</li> </ul>	AllSites.Write Sites.ReadWrite.All	Delegated Application	Read and write items in all site collections Read and write items in all site collections	No Yes			ranted for docs42 ranted for docs42	

Those permissions can be added via the manifest:

Under the "requiredResourceAccess" Section, you need to add a new JSON object with the following values:

₽ Search	« 🔛 Sav	e 🔀 Discard 👎 Upload 🚽 Download   🛱 Got feedback?
S Overview	The edit	or below allows you to update this application by directly modifying its JSON representation. For more details, see: Understanding the Azure Active Directory application manifest.
🗳 Quickstart		
🖌 Integration assistant	90 91 92	<pre>"url": "https://login.microsoftonline.com/common/oauth2/nativeclient", "type": "InstalledClient" }.</pre>
Manage	93	C C
Branding & properties	94 95	<pre>"url": "https://dox42insel2test.dox42.online/maui/Home",     "type": "Web"</pre>
Authentication	96	}
📍 Certificates & secrets	98	"requiredResourceAccess": [
Token configuration	99 .00	{ "resourceAppId": "00000002-0000-0ff1-ce00-000000000000",
<ul> <li>API permissions</li> </ul>	.01	"resourceAccess": [
📤 Expose an API	.03	"id": "3b5f3d61-589b-4a3c-a359-5dd4b5ee5bd5", "type": "Scope"
App roles	.05	},
🚳 Owners	.06 .07	{ "id": "dc890d15-9560-4a4c-9b7f-a736ec74ec40",
🛃 Roles and administrators	.08	"type": "Role"
0 Manifest	.10	
Support + Troubleshooting	.11 112	
Troubleshooting	- 113 114	<pre>"resourceAppId": "00000003-0000-0ff1-ce00-00000000000",     "resourceAccess": [</pre>
	114	festive contracters : [
New support request	116	"id": "640ddd16-e5b7-4d71-9690-3f4022699ee7",
	117	"type": "Scope"
	118	},
	119	(
	120	"id": "20d37865-089c-4dee-8c41-6967602d4ac8",
	121	"type": "Role"
	122 123	3,
	123	"id": "fbcd29d2-fcca-4405-aded-518d457caae4",
	124	"10": "Tbcd2902-TcCa.4405-aded-518045/caae4", "type": "Role"
	125	S S S S S S S S S S S S S S S S S S S
	120	
	128	

You can copy and paste it from here:

```
{
    "resourceAppId": "0000002-0000-0ff1-ce00-0000000000",
    "resourceAccess": [
        {
            "id": "3b5f3d61-589b-4a3c-a359-5dd4b5ee5bd5",
            "type": "Scope"
        },
        {
            "id": "dc890d15-9560-4a4c-9b7f-a736ec74ec40",
            "type": "Role"
        }
    ]
}
```

Afterwards go to the API permissions section and click on "Grant admin Consent.

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<ul> <li>Zashboard</li> <li>All services</li> </ul>	Dashboard > docs42   App registration:	permissions 🖈 …								
FAVORITES     Azure Active Directory     Users	Search	Configured permissions	ck?							
Enterprise applications	Quickstart			are granted permissions by users/admins as part of the conser re about permissions and consent	t process. T	he list of c	onfigured	l permissions s	hould include	
	<ul> <li>Branding &amp; properties</li> <li>Authentication</li> </ul>	+ Add a permission ✓ Gran	it admin consent	tor docs42 Description	Admin co	nsent requ	ı Statu	15		
	Certificates & secrets     Token configuration     API permissions	User.Read	Delegated	Sign in and read user profile	No		0	Granted for doc	s42 ••••	
	API permissions     Expose an API     App roles	EWS.AccessAsUser.All full_access_as_app	Delegated Application	Access mailboxes as the signed-in user via Exchange Web Use Exchange Web Services with full access to all mailboxes				Granted for doc Granted for doc		
	<ul> <li>Owners</li> <li>Roles and administrators</li> </ul>	SharePoint (3)     AllSites.Write     Sites.ReadWrite.All	Delegated	Read and write items in all site collections Read and write items in all site collections	No Yes		-	Granted for doc		
	11 Manifest	Sites.Selected		Access selected site collections	Yes		-	Granted for doc		

If you don't have a valid client secret yet, you need to add one to the app registration and copy the **value**. You can do this via the menu option "Certificates & Secrets".

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Overview Quickstart Integration assistant	Credentials enable confidential applicat scheme). For a higher level of assurance			ng tokens at a web addressable location (using an H edential.	TTPS
age	<ul> <li>Application registration certificates</li> </ul>	, secrets and federated credenti	als can be found in the tabs below.		
Branding & properties Authentication	Certificates (0) Client secrets (3	_		to as application password	
Certificates & secrets Foken configuration	A secret string that the application use	es to prove its identity when r	equesting a token. Also can be referred	o as application password.	
ken configuration PI permissions	5 11	es to prove its identity when r Expires	Value ①	Secret ID	
en configuration permissions ose an API	+ New client secret	. ,			d6 🗅
ken configuration	+ New client secret Description	Expires	Value ①	Secret ID	

Further information on Azure AD app registrations can be found in our SharePoint and D365 CE documentations: <u>https://www.dox42.com/Resources?filter[]=.dokumentation&</u>

If you use dox42 online, create a new SharePoint Site in MAUI with the Url <a href="https://outlook.office365.com/">https://outlook.office365.com/</a>

Log & Service i Settings E-mail server 😨 E-mail address ord 🚱 Add Sharer oint Online Site for d r e-mail address 😡 Copy from Choose a Sharepoint Url Url https://outlook.office365.com App ID app-id Tenant ID dit 🗹 🛛 Delete 🗑 https:// tenant-id https:/ Delete Client Secret 12 ••••• Ð Changes have to be deployed! t 🖪 112 Location

Don't forget to add the AppId, Tenant ID and Client Secret.

If you work with dox42 on-premise, you need to add the new SharePoint site to the Azure AD section of your web.config.

<azureAD>

```
<add resource365=<u>https://outlook.office365.com/</u>
appID="<client_id>" tenant="<tenant_id>" clientKey="<client_secret>" />
```

</azureAD>

If you now use the dox42 Email Action with the parameter MailMethod "ExchangeOnline" and use a valid email address that can be impersonated by the app registration, the email should send successfully.

Alternatively, you can also add the additional necessary parameters directly to your dox42 email call. However, since you pass sensitive information in that call (Client Secret), we recommend using the configuration mentioned above in your web.config or your MAUI SharePoint sites and to only add the parameter MailMethod "exchangeonline" to your email call.

Name	Value				
AzureADAppId	Application ID of app registration that has the necessary API permissions configured (can be configured in server too)				
AzureADTenantId	Tenant ID in which the above app is registered (can be configured in server too)				
AzureADClientSecret	Client secret that is associated with the application ID (can be configured in server too)				
ExchangeOnlineUrl	This has a default value (" <u>https://outlook.office365.com/EWS/Exch</u> ange.asmx"), so can be sent without a value				
MailMethod	"ExchangeOnline" shall be used as the value to trigger the exchange online send mode				

The additional parameters for the Email Action are the following: